

Here's why we need your IMEI number



And how to send it to us

An IMEI (International Mobile Equipment Identity) number is a unique 15-digit code that identifies any mobile device worldwide. When you insure a phone, we need a record of this number. Why? Well, the IMEI number proves to us that the phone exists.

Here are a few ways to find your IMEI number:

Option 1

Open your phone's keypad (as if you're going to dial a number) and type in ***#06#**

Option 2

On your iPhone, go to Settings > General > About.
On your Android, go to Settings > About/About phone.

Option 3

You can find it on your phone's original box, the SIM card tray, or on the back of some phones.

Once you find the IMEI number, take a screenshot (how you do this differs from phone to phone). Then **WhatsApp 'IMEI'** to 0860 50 50 50 and follow the prompts, or you can email it to **clientcare@kingprice.co.za**



And remember, you're only covered if

The IMEI number of the phone that you're claiming for matches the IMEI number that's noted on your policy schedule.

Questions? Call or WhatsApp us on **0860 50 50 50**.

We're always ready to help.